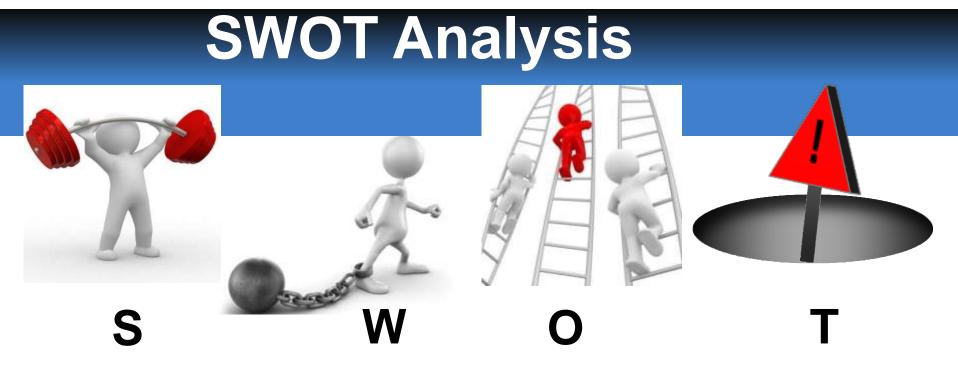


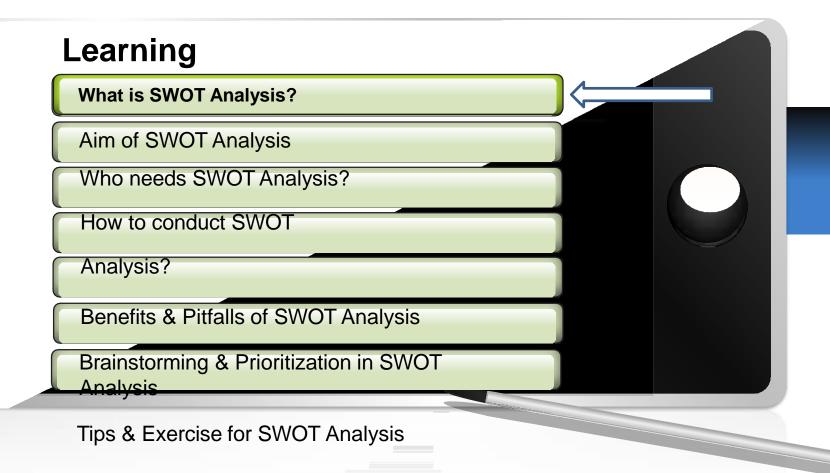
Instructions:

- Press "Previous" and "Next" buttons to move between Slides.
- 2. Press "Esc" Key to Close the Presentation.





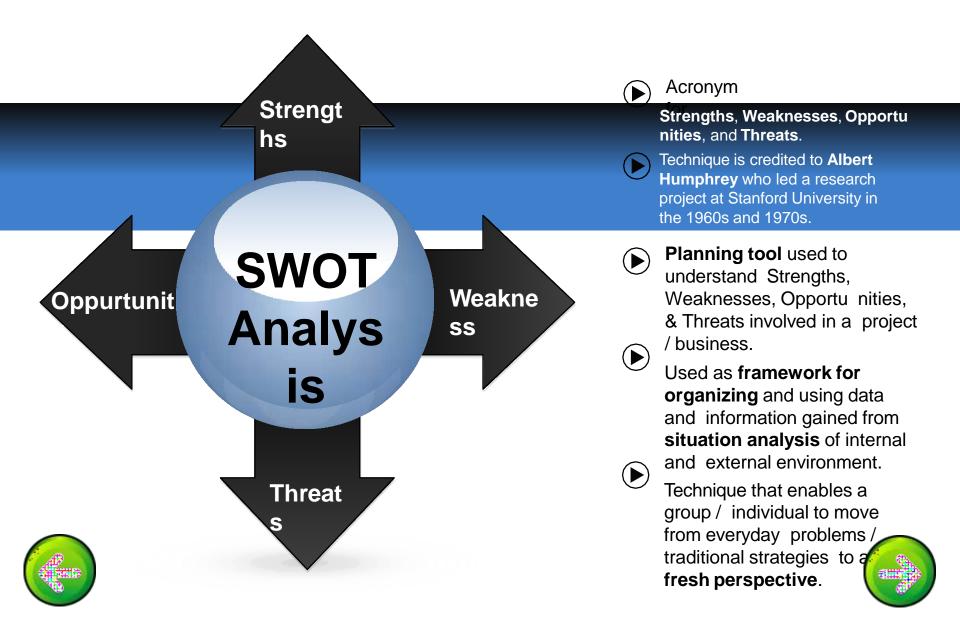










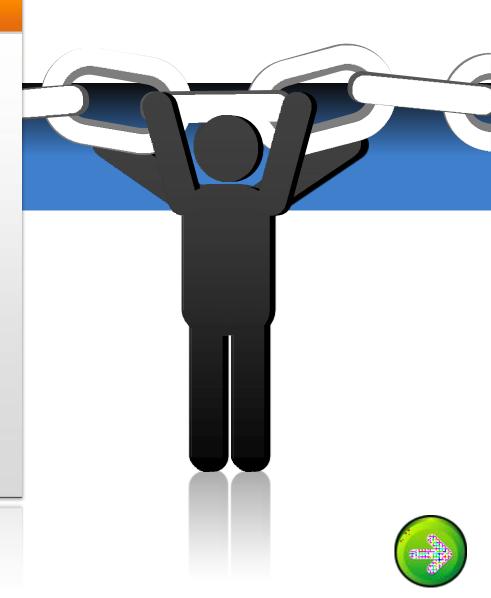




STRENGT

- Characteristics of the business or a team that give it an advantage over others in the industry.
- Positive tangible and intangible attributes, internal to an organization.
- Beneficial aspects of the organization or the capabilities of an organization, which includes human competencies, process capabilities, financial resources, products and services, customer goodwill and brand loyalty.
 - Examples Abundant financial resources, Well-known brand name, Economies of scale, Lower costs [raw materials or processes], Superior management talent, Better marketing skills, Good distribution skills, Committed employees.





ISOmantra Aim · Adapt · Achieve

OPPORTUNITIES

- Chances to make greater profits in the environment External attractive factors that represent the reason for an organization to exist & develop.
- Arise when an organization can take benefit of conditions in its environment to plan and execute strategies that enable it to become more profitable.
- Organization should be careful and recognize the opportunities and grasp them whenever they arise.
 Opportunities may arise from market, competition,
- industry/governmen

 Eam presmandamarket growth,
 Rival firms are complacent, Changing customer needs/tastes, New uses for product discovered, Economic boom,
 Government deregulation, Sales decline for a substitute product.











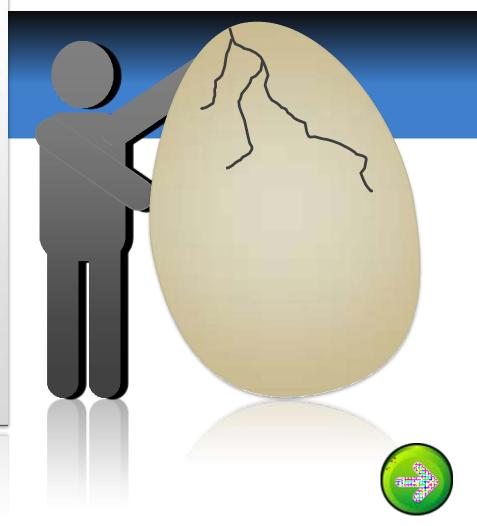
WEAKNES

Characteristics that place the firm at a disadvantage relative to others.

Detract the organization from its ability to attain the core goal and influence its growth.

Weaknesses are the factors which do not meet the standards we feel they should meet. However, weaknesses are controllable. They must be minimized and eliminated.

Examples - Limited financial resources, Weak spending on R & D, Very narrow product line, Limited distribution, Higher costs, Out-of-date products / technology, Weak market image, Poor marketing skills, Limited management skills, Under-trained employees.







THREA

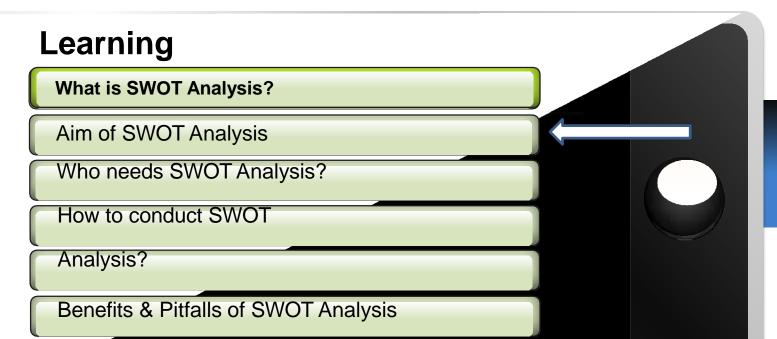
- External elements in the environment that could cause trouble for the Externæs factors, beyond an organization's control, which could place the organization's mission or operation at risk.
- Arise when conditions in external environment jeopardize the article bibliothitability of the organization's business.
- Compound the vulnerability when they relate to the weaknesses. Threats are uncontrollable. When a threat comes, the stability and survival can be at stake.
 - Examples Entry of foreign competitors, Introduction of new substitute products, Product life cycle in decline, Changing customer needs/tastes, Rival firms adopt new strategies, Increased government regulation, Economic downturn.







Analysis



Tips & Exercise for SWOT Analysis

Brainstorming & Prioritization in SWOT





Aim of SWOT Analysis?





- To help decision makers share and
- To bring a clearer common purpose and understanding of factors for success.
- To organize the important factors linked to success and failure in the business world
- business world.
 To analyze issues that have led to failure in the past.
- To provide linearity to the decision making process allowing complex ideas to be presented systematically.









What is SWOT Analysis?

Aim of SWOT Analysis

Who needs SWOT Analysis?

How to conduct SWOT

Analysis?

Benefits & Pitfalls of SWOT Analysis

Brainstorming & Prioritization in SWOT

Tips & Exercise for SWOT Analysis







Who needs SWOT Analysis?

- When the team has not met its targets
 Customer service can be
 - Launching a new business unit to pursue a new business
 - New team leader is appointed

Business

better

Job

- When supervisor has issues with work output
- Assigned to a new job
- New financial year fresh targets
- Job holder seeks to improve performance on the job

Compan

- When revenue, cost & expense targets are not being achieved
 - Market share is declining
 - Industry conditions are unfavorable
 - Launching a new business venture



Who needs SWOT Analysis?









What is SWOT Analysis?

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Benefits & Pitfalls of SWOT Analysis

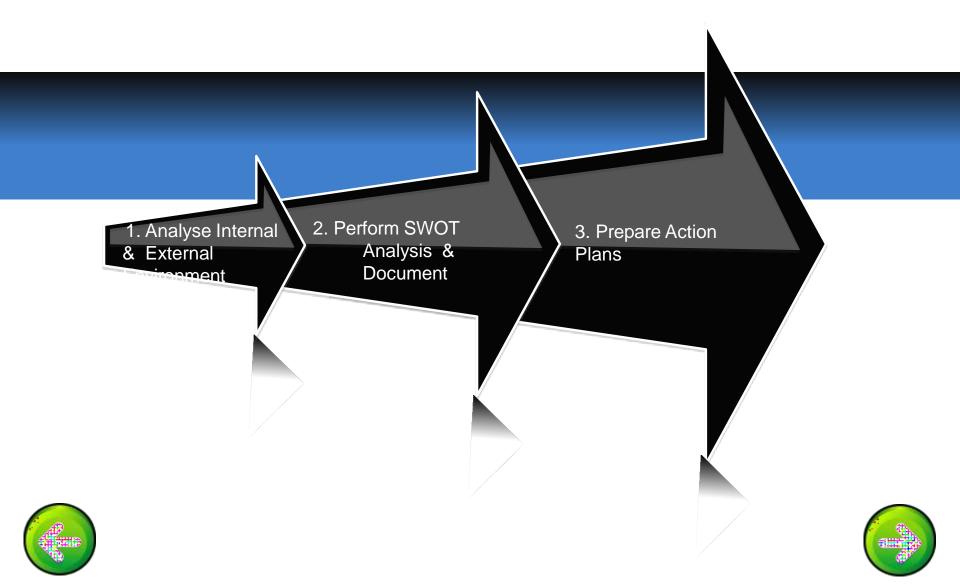
Brainstorming & Prioritization in SWOT

Tips & Exercise for SWOT Analysis











1. Analyse Internal & External Environment









SWOT Analysis

Customer Loyalty/Relationships

Strengths

· Technological skills

Leading Brands

· Production quality

Weaknesses



- · Absence of important skills
 - Weak brands
- · Poor access to distribution
- Low customer retention
- · Unreliable product/service
- Sub-scale
- Management

Internal factors

Opportunities

- · Changing customer tastes

- · Lower personal taxes
- · Change in population age
- New distribution channels

Threats

- . Closing of geographic markets
- Technological advances
- · Chages in government politics
- Tax increases
- · Change in population age
- · New distribution channels

External factors

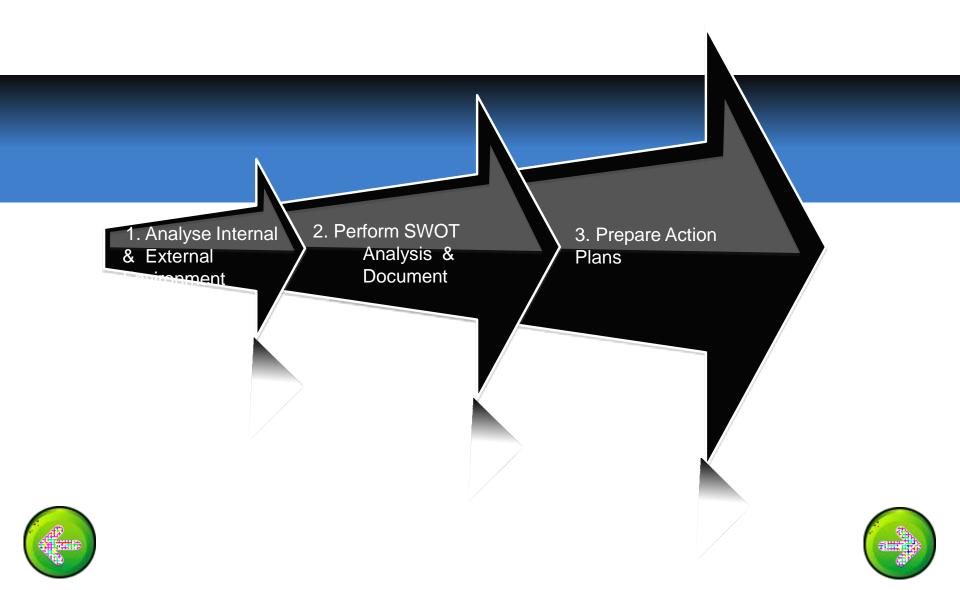


Positive

Negative

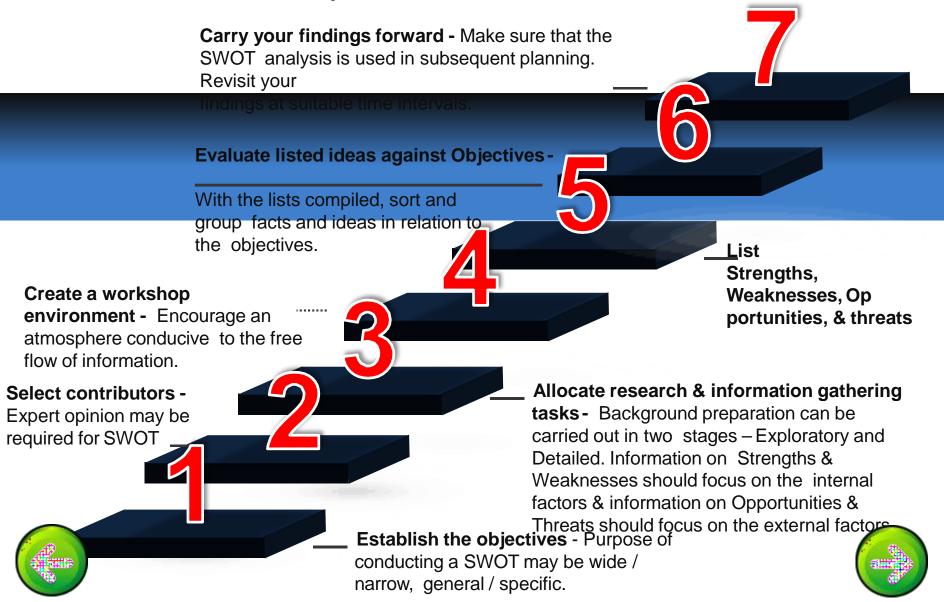




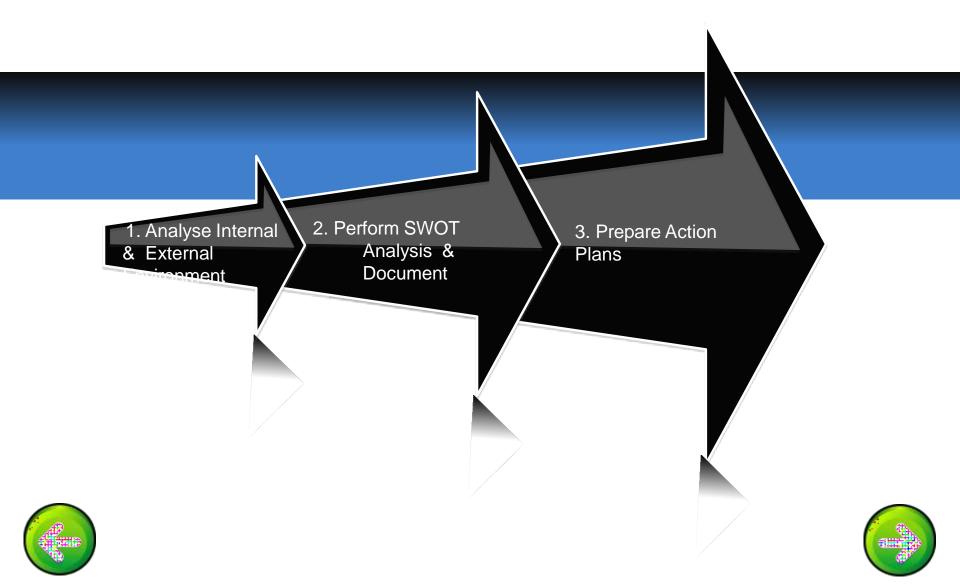




2. Perform SWOT Analysis & Document









3. Prepare Action Plan

Once the SWOT analysis has been completed, mark each

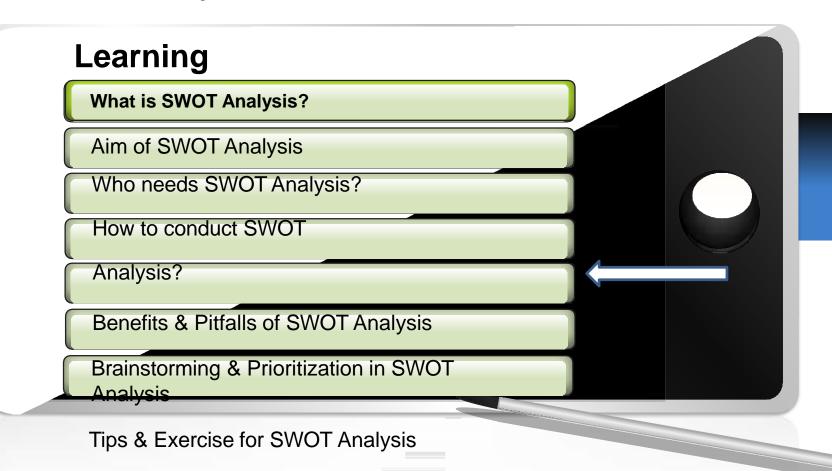
point with:

- Things that MUST be addressed immediately
- Things that can be handled now
- Things that should be researched further
- Things that should be planned for the future















Benefits & Pitfalls of SWOT Analysis

Benefits of SWOT Analysis

Benefits of SWOT Analysis

Knowing the Competion

Reviews a company's competitors & benchmarks against them to configure strategies that will put the company in a competitive advantage.

Decision Making Tool

Provides wellrounded information that prompt wellinformed decisions.

Forecasting

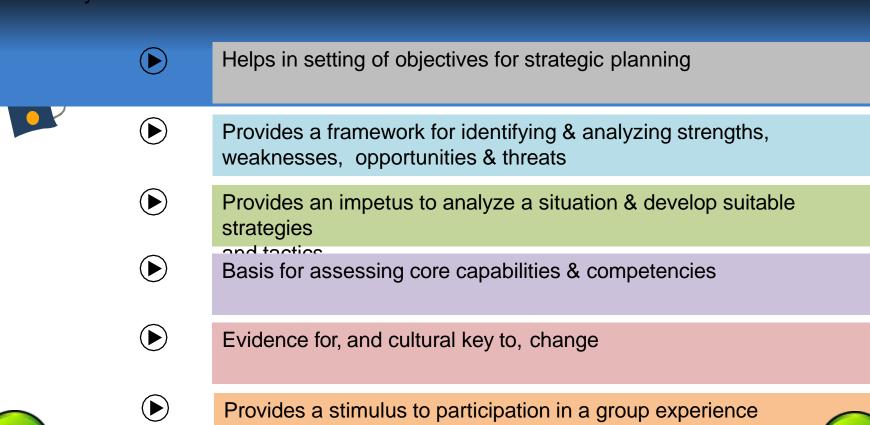
Provides a variety of information critical to forecasted variables. Threats, for e.g., can impact a business's forecast. By understanding the company's advantages & disadvantages, forecasts will be more accurate.

Benefits & Pitfalls of SWOT Analysis

Benefits of SWOT Analysis

Besides the broad benefits, here are few more benefits of conducting SWOT

Analysis:

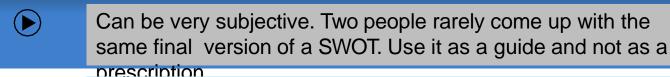






Benefits & Pitfalls of SWOT Analysis

Pitfalls of SWOT Analysis

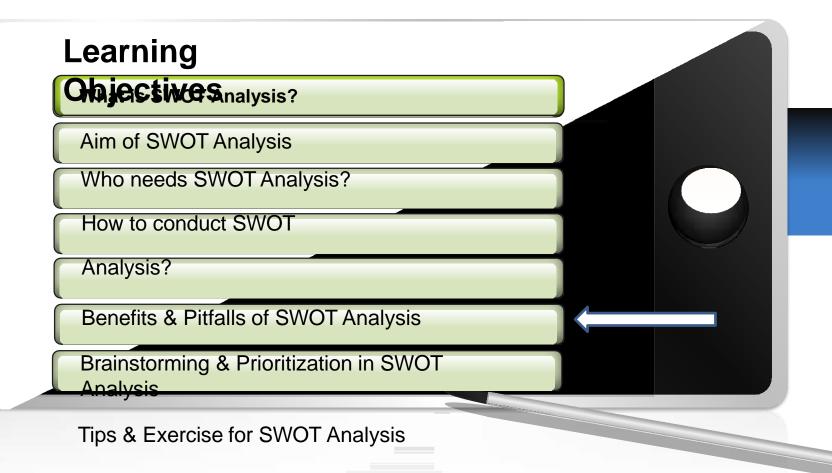


- May cause organizations to view circumstances as very simple due to which certain key strategic contact may be overlooked.
- Categorizing aspects as strengths, weaknesses, opportunities & threats
- To be effective, SWOT needs to be conducted regularly. The pace of change makes it difficult to anticipate developments.
- The data used in the analysis may be based on assumptions that subsequently prove to be unfounded [good and bad].
- It lacks detailed structure, so key elements may get missed.















Brainstorming & Prioritization in SWOT Analysis

Brainstorming



Prioritization

Output from Brainstorming exercise is Prioritized

Begin brainstorming by asking the following questions:

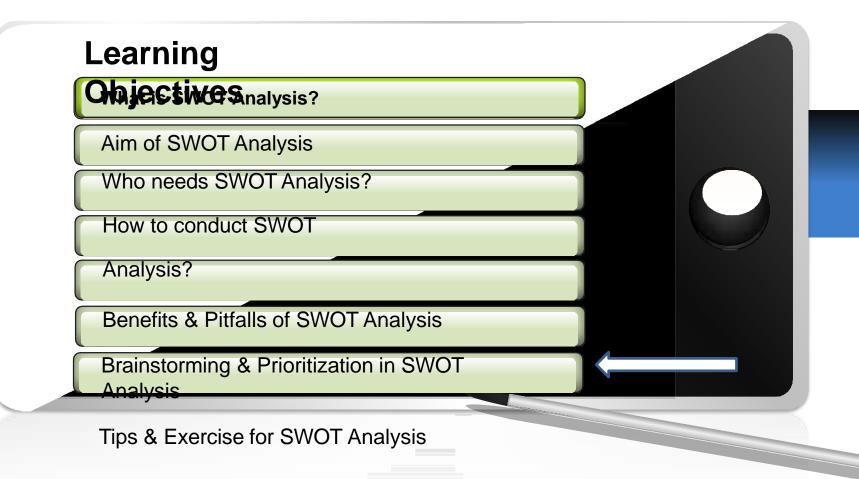
- What opportunities exist in our external environment?
- What threats to the institution exist in our external environment?
- What are the strengths of our institution?
- What are the weaknesses of our institution?

At the end of the Brainstorming exercise:

- Reduce the list of strengths & weaknesses to no more than five distinctive competencies and debilitating weaknesses
 - Strengths that are distinctive competencies
 - Weaknesses that are debilitating
- •Reduce threats and opportunities to the five most critically important of each.













TIPS

Do's

- Be analytical and specific.
- ✓ Record all thoughts and ideas.
- ✓ Be selective in the final evaluation.
- ✓ Choose the right people for the exercise.
- Choose a suitable SWOT leader or facilitator.
- ✓ Think out of the box
- ✓ Be open to change





- **x** Try to disguise weaknesses.
- x Merely list errors and mistakes.
- x Lose sight of external influences and
 - x Allow the SWOT to become a
- blame-laying exercise.
- x Ignore the outcomes at later stages of the

planning process.









TIPS

When conducting a SWOT analysis, designate a leader or group facilitator.

Introduce the SWOT method panolities in your organization to gain acceptance.

While doing a SWOT analysis for your job, invite someone to brainstorm with you.

Be willing to breakaway from traditional methods.

Discuss and record the results. Prepare a written summary of the SWOT analysis to give to participants.







EXERCISE

Assume that a car manufacturing company has recently launched its products. Perform a SWOT analysis for the same.









EXERCISE

Extern al

Helpful

STRENGTHS

- No Competition in the Segment.
- Environment friendly
- Economic to Drive [Rs. 0.4 per km] *
- Government subsidies
 [8% excise duty] *

OPPORTUNITIES

- Huge untapped EV market
- Growing demand of green technologies
- Rising fuel costs
- Growing road congestion in urban cities

* Hypothetical figures

WEAKNESSES

- High Price
- Low aesthetic appeal
- Small driving range [up to 80 KM]
- Competition from gasoline vehicles

THREATS

- Government incentives to gasoline vehicles
- Entry of competitors
- Stringent safety requirements anticipated
- Availability of hybrid vehicles

Harmf

narım

Interna







EXAMPLE

Mc Donald's SWOTAnalysis









Tips & Exercise Mc Donald's SWOT **Analysis**

INTERN



STRENGT HS

- •Ranks very high on the Fortune Magazine's most admired list
- Community oriented
- Global operations all over the world
- Cultural diversity in the foods
- Excellent location
- Assembly line operations.

OPPORTUNITI

- Opening more joint ventures.
- Being more responsive to healthier options.
- Advertising wifi services in the branches.
- Expanding on the advertising on being more socially responsible
- Expansions of business into newly developed parts of the world.
- Open products up touchlespeared **tretions**

WEAKNES

- Failing pizza test market thus limiting the ability to compete with pizza providers.
- High training costs due to high turnover.
- Minimal concentration on organic foods.
- Not much variation in seasonal products.
- Execulisy occolonce ress dufie et d foardshirsset don bealtation soptions for their customers.

THREA

- Marketing strategies that entice people from small children to adults.
- Lawsuits for offering unhealthy foods.
- Contamination risks that include the threat of e-coli containments.
- The vast amount of fast food restaurants that are open as competition.
- Focus on healthier dieting by consumers.
- Down turn in sonomy affecting the ability to

that much.



EXTERN



Points to Ponder

- Keep your SWOT short and simple, but remember to include important details. For example, if you think your communication skills is your strength, include specific details, such as verbal / written communication.
- •When you finish your SWOT analysis, **prioritize the results** by listing them in order of the most significant factors that affect you / your business to the least.
- **Get multiple perspectives** on you / your business for your SWOT analysis. Ask for input from your employees, colleagues, friends, suppliers, customers and partners.
- •Apply your SWOT analysis to a specific issue, such as a goal you would like to achieve or a problem you need to solve. You can then conduct separate SWOT analyses on individual issues and combine them.



